

New Vehicle Voluntary Warranty



Wir leben Autos.

New Vehicle Voluntary Warranty Application

This New Vehicle Voluntary Warranty is given by Opel Australia Pty Ltd, ABN 44 155 316 653, ("Opel Australia") 191 Salmon St, Port Melbourne Victoria 3207. Opel Australia Customer Service Centre: 1800 993 677. The Voluntary Warranty applies to the vehicle identified on the inside front cover of the service booklet. It is provided to the original and subsequent owners/operators driving the vehicle within Australia during the Voluntary Warranty Period.

The benefits conferred by this New Vehicle Voluntary Warranty are in addition to other rights and remedies available to you under consumer protection laws (including those under the *Competition and Consumer Act 2010* (Cth)), which cannot be excluded or limited (referred to as "Statutory Rights"). This New Vehicle Voluntary Warranty in no way limits or restricts your rights or remedies under such Statutory Rights.

Australian vehicles

This New Vehicle Voluntary Warranty is only applicable to vehicles purchased and operated in Australia. This New Vehicle Voluntary Warranty does not apply for Opel Australia vehicles exported or operated outside Australia. Similarly, this New Vehicle Voluntary Warranty is not provided for Opel vehicles purchased overseas and imported into Australia.

Voluntary Warranty repairs covered

Subject to your non-excludable Statutory Rights and the exclusions shown below, this New Vehicle Voluntary Warranty covers the correction, of any manufacturing defect to materials or Opel Australia workmanship and advised to a participating GM Holden Dealer, by repair or at Opel Australia's option by replacement.

New Vehicle Voluntary Warranty period

The coverage under this New Vehicle Voluntary Warranty commences from the date of first registration (or in the case of demonstrator vehicle the date when the vehicle was first placed into service by the Dealer). This coverage expires at the end of the period of 3 years after the commencement date or after the vehicle has travelled 100,000 kilometres, whichever occurs first.

No charge

Warranty work performed under this New Vehicle Voluntary Warranty (including parts and labour) will be carried out at no cost to the vehicle owner. However, this work should not be confused with servicing specified in the Maintenance schedule in the service booklet for which a charge is payable.

Statutory Rights

Your goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

New Vehicle Voluntary Warranty Exclusions

Damage

Your New Vehicle Voluntary Warranty does not extend to the following damage: damage caused by an accident, fire, theft or moving objects striking the vehicle (including inside the vehicle); damage as a result of towing; damage caused by industrial fallout, chemicals or sealants; damage caused by atmospheric fallout or flood, hail, salt, etc.

Maintenance items

Your New Vehicle Voluntary Warranty does not extend to services such as brake adjustment, brake replacement, replacement of filters, wiper rubbers etc., which are required as part of normal vehicle maintenance (refer to the service matrix in the service booklet).

Tyres

The tyres fitted to your vehicle are not covered by this New Vehicle Voluntary Warranty. However, they may be covered by the tyre manufacturer or under your non-excludable Statutory Rights.

Batteries and bulbs

Batteries and bulbs are warranted for 12 months under this New Vehicle Voluntary Warranty.

Misuse

This New Vehicle Voluntary Warranty does not cover damage caused by:

- a) Misuse or abuse of the vehicle such as by racing, rallying, overloading, etc., or neglect,
- b) Operation of the vehicle after the defect is known,
- c) Failure to carry out proper maintenance services (refer to the service matrix in the booklet),
- d) Use of incorrect types and grades of fuel, oil or lubricants,
- e) Alteration or modifications of the vehicle by anyone not authorised by Opel Australia,
- f) Fitting of parts or accessories not recommended by Opel Australia,
- g) Any work carried out on the vehicle by anyone except a participating GM Holden Dealer.

New Vehicle Voluntary Warranty and Service

Subject to your non-excludable Statutory Rights, all maintenance services listed in the service booklet, and replacement of service items, are the responsibility of the owner and as such are NOT considered under the provisions of the New Vehicle Voluntary Warranty to be rectified of defective material and workmanship. Items such as wheel alignment, necessary adjustments to drive belts, transmission, clutch and parking brake or any other items which may require servicing due to fair wear and tear are carried out at the owner's cost.

Damage caused by failure to have proper maintenance services carried out in accordance with Opel Australia's specifications may affect your New Vehicle Voluntary Warranty. As a result, it is strongly recommended that such services be carried out by a participating GM Holden Dealer or participating GM Holden Service Outlet and that you read the New Vehicle Voluntary Warranty section in the service booklet, so that you are aware of the voluntary warranty exclusions.

Unauthorised statements in relation to Opel Australia products

No GM Holden Dealer or other person is authorised or permitted to give or make any statement, assertion or undertaking in relation to characteristics, descriptions or fitness for any purpose of any Opel Australia product or in connection with the supply of any Opel Australia product, which is at variance with any written statement, assertion or undertaking on any of these subjects given or made by Opel Australia in its published sales literature, and Opel Australia does not accept any responsibility for such unauthorised action.